# TRI-CITIES SENIORS PLANNING NETWORK

# Minutes of Meeting Tuesday, November 17, 2015 - 1:00 - 3:00 pm Poirier Library, Boardroom 575 Poirier Street, Coquitlam

Attendees: Regrets:

Stacy Ashton Bruce Bird
Ruth Cox Effie Garcia
Ryan Drew Gina Hortelano
Brittany Fife Brenda Hynes
Judy Jackson Mike Oakley
King Lum, Chair Mary Ong

Pat McBlane Connie Meisner Roland Mitchell Ali Parandeh Irene Turnbull Karen Tyrell Maxine Wilson

# Introductions

Ria Zapf

Welcome to new members and guests.

# Agenda:

- Accepted with two additions under 'New Business':
  - o Port Moody Seniors Focus Committee
  - o City of Coquitlam Committee Members

#### **Guest Speakers**

#### **BC Assn. of Community Response Networks**

Christine Spinder, Regional Mentor, Constable Jenn Goodings, Coordinator and Jean-Marc Lamarche were our speakers.

#### **Christine Spinder:**

- CRN has been in place for two years
- Overall goal was to improve education and intervention around abuse
- There are 16 regional mentors across BC
- The Network works with the local community 'back bone' to provide:
  - o Training

- o Capacity building
- o Intervention
- o Education
- They work to bring agencies together to work together
- Provide thorough intervention
- Work often with cases of financial abuse and more subtle abuses, than just physical
- They provide everyone in the scenario with appropriate support
- Work to help break the culture of isolation
- 'It's Not Right' is a program which provides intervention training to friends and family
- There are currently 18 contacts on the 'go to' list for who to phone for the right help
- · Having difficulty getting out to the community other than through organizations

#### Constable Goodings:

- Listed a number of organizations involved with the CRN, such as: SUCCESS, Community Volunteer Connections, SHARE, RCMP, Tri-Cities Mental Health, Better at Home, New View Society
- Reaching out to Financial Advisors and Firefighters
- Looking for a contact to help connect with the Faith groups
- Wallet cards were handed out with contact numbers for anyone needing help; these are being translated into other languages by SUCCESS
- Some grants are available through CRN around collaboration
- Maxine Wilson noted that the developmentally disabled are an extremely vulnerable group
- People are targeting new immigrants with fraud scams
- Stacy noted that they provide training for volunteers working with vulnerable groups already

# **Christine Spinder:**

- CRN will be providing Train the Trainer training in early December for people who work with vulnerable groups
- Stacy noted that they provide training for volunteers working with vulnerable groups already
- Training will be December 9<sup>th</sup> from 10 to 3 at the Poirier Rec Centre
- Contact Christine if interested in attending christine.spinder@bccrns.ca

### **Minutes of Last Meeting**

- Stacy made the motion to accept the minutes
- Roland Mitchell seconded
- No discussion
- Carried

#### **Communication to Local Papers**

- Stacy will edit the editorial and arrange for placement timely with the forum
- It was suggested we have a Facebook Page Stacy volunteered to set this up
- Ryan volunteered to deal with 'tweets' and manage Twitter

Also suggested we have dedicated phone line for information

#### **Housing Forum**

- The committee, Patrick, Mary, Gina and Stacy met week of Nov. 9th
- Tweaked survey; ready to finish off and send out
- Suggested Facebook would be a good place to put a link to the survey
- Ryan can 'tweet' the survey info
- Distribution plan determined
- Survey will be translated into Mandarin, Korean and Farsi
- Will go live in February for on line registrations
- Forum will be week of April 18<sup>th</sup>
- Suggested we send communications to Retired Teachers Union, CUPE, HEU and BCNU
- Forum will focus on these areas
  - Homelessness, subsidies for housing and rentals
  - o Home ownership, assistance with downsizing, planning
- We received a small grant from Investors Group which should cover most costs
- We should include persons who make arrangements for persons with developmental disabilities
- CRN could possibly have a workshop on agreements and setting limits/parameters
- Karen to talk with CARP President re: members meetings April 21st
- Will partner with members of network for drivers

#### **New Business**

### Citizen Services Specialist Team (Service Canada)

• Service Canada sent the following e-mail to Stacy – attached for your information.

From: dianne.stoesz@servicecanada.gc.ca [mailto:dianne.stoesz@servicecanada.gc.ca]

Sent: October 30, 2015 1:57 PM

To: Stacy Ashton

Subject: TriCities Seniors Planning Network

Hi Stacy, I was wondering if you are still the contact for the Seniors Planning Network?

Our Citizen Services Specialist Team is looking to provide support to various organizations about the various service offerings of Service Canada.

We are seeking to deliver information sessions to staff or volunteers about such topics as Employment Insurance, Canada Pension Plan, Old Age Security, Guaranteed Income Supplement, Forms Completion Workshop, etc.

We have the ability to tailor materials to better target the various demands.

For example, last year, we created the forms completion workshop since a lot of our mutual clients are referred to the 411 Seniors Centre to receive assistance with the completion of our forms. We were able to deliver training to several groups of Service Provider staff and volunteers at senior's centres.

Another example, is our collaboration with WorkBC and Industry Training Authority (ITA) to

provide comprehensive information sessions to Apprentices at various educational establishments.

As a lot of our services are moving online, we are trying to find ways to better support Community Partners working with our mutual clientele.

Our Team is composed of four members and we provide support throughout the Lower Mainland.

We would welcome the opportunity to provide your organization with support. We are creative and resourceful and will do our best to tailor our services to meet your staff/volunteers 'needs. Please note that we operate under fairly strict parameters but are willing to "bend" a little wherever we can.

Please contact us to learn and discuss how we can assist your organization.

#### Dianne Stoesz

Citizen Services Specialist, Citizen Services and Program Delivery Branch Service Canada<a href="http://www.servicecanada.gc.ca/">http://www.servicecanada.gc.ca/</a> / Government of Canada<a href="https://www.servicecanada.gc.ca/">http://www.servicecanada.gc.ca/</a> / Government of Canada<a href="https://www.servicecanada.gc.ca/">https://www.servicecanada.gc.ca/</a> / Tel: 604-472-6056/ TTY: 1-800-926-9105

Cell: 604-657-8648

# **Refugee Situation (Drew)**

- 600 refugees will come to Coquitlam
- Immigrant Services Society (ISS) is the lead organization
- Eagle Ridge United Church has set up 'Humanity for Syrians'

#### **Port Moody Seniors Focus Committee**

- Have officially met twice
- Workplan is currently waiting for council approval
- Mandate is all encompassing
- · Committee was established based on becoming an Age Friendly Community
- Port Moody is a bit behind with no seniors community centre
- Determining what to be involved with
- Question regarding use of Kyle Centre or the Firehall property
- Wilson Centre is now all inclusive
- Glen Pine and Dogwood currently serving seniors with morning/day programs all inclusive in afternoons
- Terms of Reference for Port Moody committee at www.portmoody.ca

#### **City of Coquitlam Volunteers**

- City has put out a call for volunteers to serve on various committees
- Anyone interested contact the committee clerk or check City of Coquitlam website

NEXT MEETING: Tuesday, January 19<sup>th</sup>, 1 to 3 pm. Location to be determined.

Selina Robinson will be our guest speaker – please mark your calendars!!